**Cudgegong Valley Public School Uniform Shop Refund and Return Policy**

The Cudgegong Valley Public School Uniform Shop is managed by the Cudgegong Valley Public School P&C Association.

The following policy guidelines have been developed to assist in the management and smooth running of the uniform shop.

**Uniform Payment Policy**

All uniforms are to be paid for in full at the time of collection.

Cash, cheque (made out to CVPS P&C) or EFT payment methods are accepted. Visa, Mastercard and Debit Cards accepted, sorry NO AMEX. NO surcharge applies and NO cashout can be given.

The uniform shop is run on a not-for-profit basis; we are unable to provide credit on any uniform sales.

**Second-Hand Uniform sales:**

We sell second-hand items, which have been kindly donated to the school.

Second hand items are of varying quality. Please check carefully when purchasing as there are no refunds or exchanges on second-hand clothing items.

**Refund & Return Policy**

The Uniform Shop will accept product returns and provide you with a refund, exchange or repair where:

The product is faulty or is not of acceptable quality; or

The product is not fit for its intended purpose; and

You can present your Uniform Shop receipt or other adequate proof of purchase.

A refund or exchange will be provided within 30 days of purchase if

They still have their tag attached; and

Are in their original packaging; and

You can present your Uniform Shop receipt or other adequate proof of purchase; and

Items are in as-new condition (not washed or name tagged).

**Further enquiries**

Please email **cvpsuniformshop@hotmail.com**